

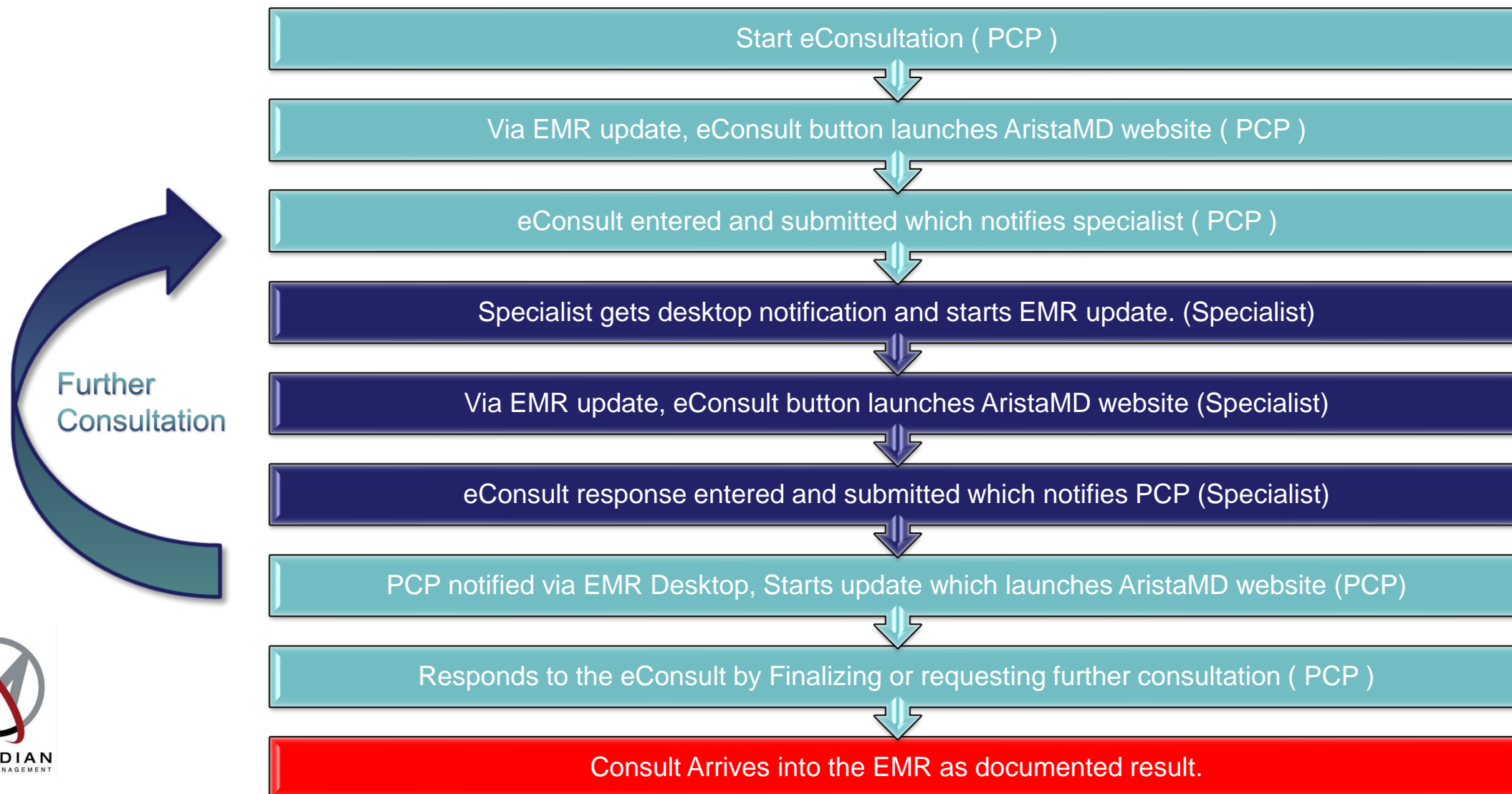


# RWJMS eConsult Workflow Centricity/AristaMD Integration For Providers

## eConsult Program: Centricity/AristaMD Integration

1. **Single-Sign-On (SSO):** User may launch and authenticate into AristaMD platform from Centricity EHR without an additional input of passwords. Note, the current web interface and workflow will continue to be available.
2. **Single-Sign-On (SSO) + Patient Context:** the active patient's demographic information will be automatically populated in the AristaMD eConsult form.
3. **Notifications:** AristaMD will send notification messages to integration engine, enabling specialists and primary care providers to be notified of new eConsult requests and responses from within Centricity EHR.
4. **Finalized eConsult Upload:** AristaMD will automatically send the finalized eConsult PDF document to the patient's record in Centricity.

# eConsult - Workflow



# eConsult – Start eConsultation

Start new EMR Update

Select Consult Request

**TEST, ABBIE \*\*\*TEST\*\*\*** Prim#: (732)545-6654 Alt#: (973)521-3621 Cell: N/A Ins Co: CIGNA HEALTHCARE... Email: bogusemail@gmailbogus.com  
18 Years Old Female-DOB: 09/09/2001 HIPAA NO RWJUH MRN: 004509105 IDX MRN: 10556 not recorded Primary Resident not recorded

Find Pt. Protocols Graph Handouts Update Phone Nt. Refills Edit Sign Append Route Organize Link

Summary History Problems Medications Alerts/Flags Flowchart Orders Documents

Document View: All (since 06/20/2019)

- All
- Administrative Document
- All
- All - except reg update
- All - except reg update 8
- Clinical Summary
- Diagnostic Reports
- Echocardiogram
- EKG
- Hospital Reports
- Imaging Reports
- Immunization Reports
- Letters & Correspondence
- MyView
- No Reg Update
- Office Notes
- Pathology Reports
- Phone Notes
- Procedure Reports

**Update Chart**

Encounter Type: Consult Request

Document Type: Internal Consult Request

Confidentiality Type: Normal

Clinical Date: 06/14/2020 Clinical Time: 2:14:25 PM

Provider: Vigeant TN TEST, Marc

Location of Care: EBC-CH

Visit ID:

Summary: Consult Request

☐ Encounter is a Transition of Care

OK Cancel

ts(0)/Flags(0) Drug interactions ☐ Group By Date

Provider	Location	Status
erg MD TEST	GIM	On Hold
	Chandler	Signed
	Card	Signed
	GIM	On Hold
	RBHS	Signed
	Medicine	On Hold
	RBHS	Signed
	RBHS	Signed
	PedsGen	On Hold
	PedRheum	Signed
	PedRheum	Signed
	PedRheum	Signed
	PedRheum	Signed
	PedRheum	On Hold

# eConsult – Launch eConsult

Launches Consult Request (Bottom)

Press eConsult Button in top right corner

Launches AristaMD Form (Right)

Consult Request: ABBIE TEST

Specialist  
☐ Workers Comp    ☐ Motor vehicle accident  
☐ Rutgers Provider    ☐ Non-Rutgers Provider

**eConsult** (highlighted in red box)

Diagnosis:            

*The "Document Location Care" dictates what is displayed in the Provider dropdown list. If the physician/provider is filling out the consult form click the "<-- Assign Me" button for the Referring Provider field.*

Referring Provider:        

Patient is between the age of 18 and 21 the "Adult Referred To" list is displayed below. If you prefer to use the "Pediatric Referred To" list select "Peds".

Select Referred To List: ☐ Peds

Referred To	Referred To	Referred To
<input type="checkbox"/> Allergy	<input type="checkbox"/> Genetics (MFM)	<input type="checkbox"/> Physical Therapy
<input type="checkbox"/> Bariatric Surgery	<input type="checkbox"/> Geriatrics	<input type="checkbox"/> Plastic Surgery
<input type="checkbox"/> Cardiology	<input type="checkbox"/> Heart Failure	<input type="checkbox"/> Podiatry
<input type="checkbox"/> Cardiothoracic Surgery	<input type="checkbox"/> Hematology	<input type="checkbox"/> Psychiatry
<input type="checkbox"/> Chandler	<input type="checkbox"/> Infectious Disease	<input type="checkbox"/> Pulmonary
<input type="checkbox"/> CINJ	<input type="checkbox"/> Int Bronchoscopy - Pulmo	<input type="checkbox"/> Rheumatology
<input type="checkbox"/> Colon & Rectal Surgery	<input type="checkbox"/> Kidney Transplant	<input type="checkbox"/> Sports Medicine
<input type="checkbox"/> Dermatology	<input type="checkbox"/> Nephrology	<input type="checkbox"/> Surgery (General)
<input type="checkbox"/> Ears Nose and Throat (ENT)	<input type="checkbox"/> Neurology	<input checked="" type="checkbox"/> Tobacco Dependence Program
<input type="checkbox"/> Endocrinology	<input type="checkbox"/> Neurosurgery	<input type="checkbox"/> Urology
<input type="checkbox"/> EOHSI	<input type="checkbox"/> OB/GYN	<input type="checkbox"/> Urogynecology
<input type="checkbox"/> Family Medicine	<input type="checkbox"/> Occupational Therapy	<input type="checkbox"/> Vascular Surgery
<input type="checkbox"/> Gastroenterology Appt Only	<input type="checkbox"/> Ophthalmology	
<input type="checkbox"/> Gastroenterology Procedure	<input type="checkbox"/> Orthopedics	
<input type="checkbox"/> General Medicine	<input type="checkbox"/> Osteoporosis Center - Endo	
	<input type="checkbox"/> Pain Management	

**If Other specify below**  
 Specialty not listed:   
 Preferred Provider:   
 Appt is needed within: 6 weeks

Comments:

\*\*\* For Scheduling Unit Use Only \*\*\*  
 Appt scheduled with:     Date of Appointment:   
☐ Appointment is not within time frame requested    ☐ No referral required    ☐ Referral required  
☐ Entered into Centricity Business (IDX) System   

Comments:

\*\*\*NOTE: When placing the note on HOLD, please REMOVE the Ordering physician in the "Route To" window. ONLY ROUTE TO THE PHYSICIAN WHEN YOU HAVE QUESTIONS.

Prev Form (Ctrl+PgUp)    Next Form (Ctrl+PgDn)    Close    ver 1.14f

AristaMD

Patient Information & History - ABBIE TEST    ? Help

Patient Information    Consult History    Documents (0)

Recent services for ABBIE within AristaMD\*

Search

No items

\*NOTE: This is not a full patient history. It is the history of services managed through AristaMD. For additional questions relevant to this case, ask the requesting physician. Do this on the "My Consult" tab within this request.

Save

# eConsult – Enter eConsult

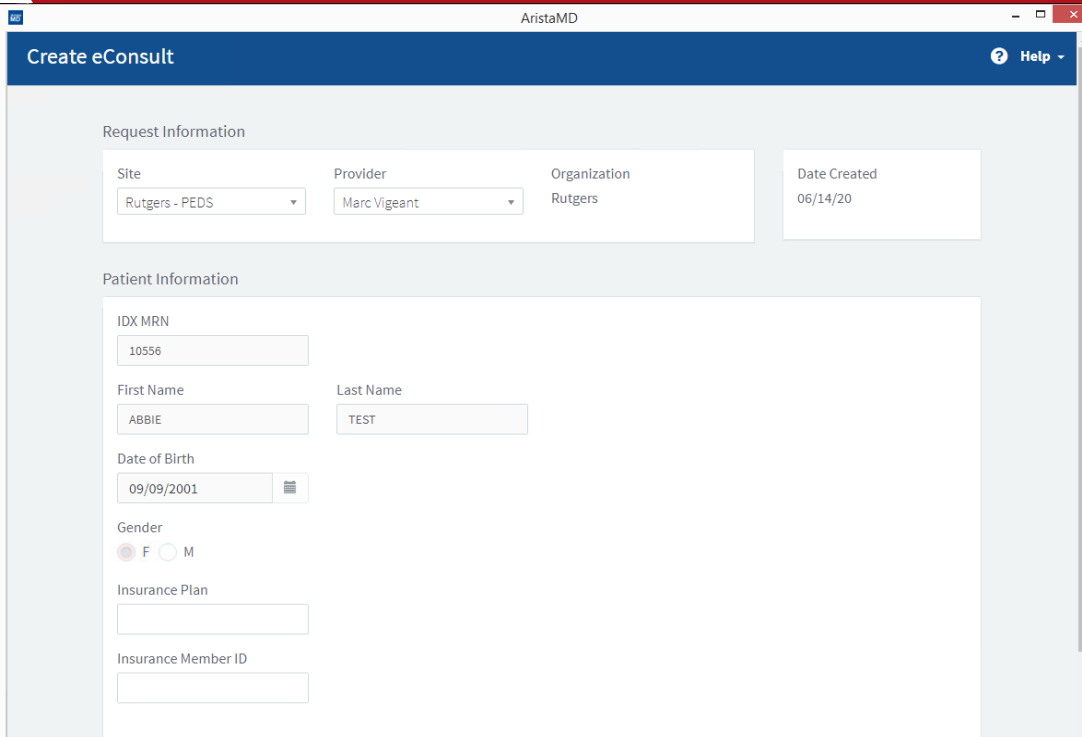
Click “Create eConsult”

Patient and provider information in System

Verify patient, enter Service type and eConsult details

Click Submit to Specialist

On Completion, use the “X” in top right hand corner to close the window.



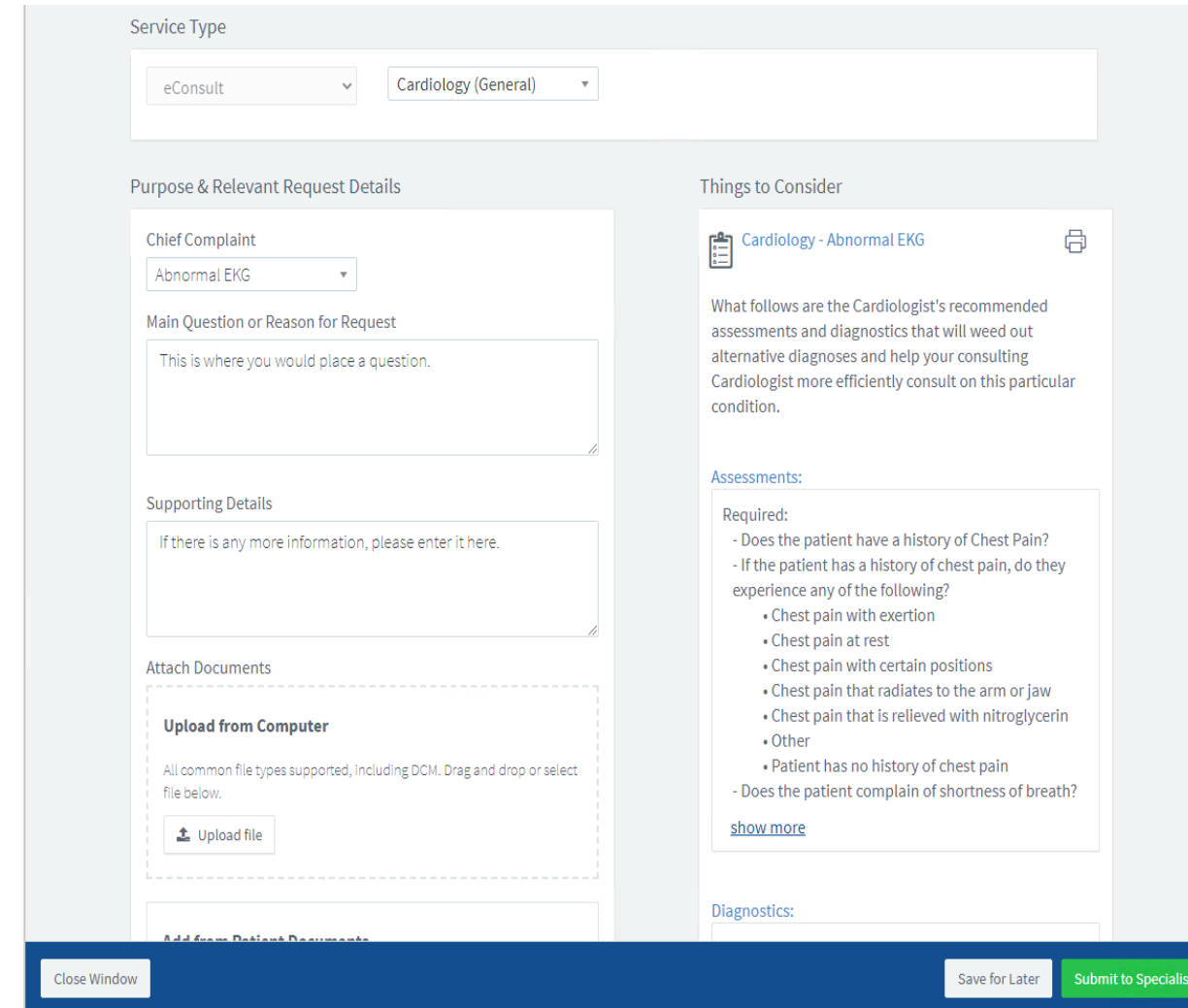
**Create eConsult**

**Request Information**

Site: Rutgers - PEDS | Provider: Marc Vigeant | Organization: Rutgers | Date Created: 06/14/20

**Patient Information**

IDX MRN: 10556 | First Name: ABBIE | Last Name: TEST | Date of Birth: 09/09/2001 | Gender: F | Insurance Plan: | Insurance Member ID:



**Service Type**

eConsult | Cardiology (General)

**Purpose & Relevant Request Details**

Chief Complaint: Abnormal EKG

Main Question or Reason for Request: This is where you would place a question.

Supporting Details: If there is any more information, please enter it here.

Attach Documents

**Upload from Computer**

All common file types supported, including DCM. Drag and drop or select file below.

Upload file

**Things to Consider**

**Cardiology - Abnormal EKG**

What follows are the Cardiologist's recommended assessments and diagnostics that will weed out alternative diagnoses and help your consulting Cardiologist more efficiently consult on this particular condition.

**Assessments:**

Required:

- Does the patient have a history of Chest Pain?
- If the patient has a history of chest pain, do they experience any of the following?
  - Chest pain with exertion
  - Chest pain at rest
  - Chest pain with certain positions
  - Chest pain that radiates to the arm or jaw
  - Chest pain that is relieved with nitroglycerin
  - Other
- Does the patient complain of shortness of breath?

[show more](#)

**Diagnostics:**

[Close Window](#) [Save for Later](#) [Submit to Specialist](#)



Centricity EMR - Allen R Porter TEST @ RWJ-General Internal Medicine (rwjemr) - 7/1/2020 4:44 PM - [Chart]

Go Actions Options Help

Desktop Chart Appts Reg Reports New View Print Help EXIT

**ZZTEST, JAE** \*\*\*TEST\*\*\* Prim#: N/A Alt#: N/A  
74 Years Old Male-DOB: 10/12/1945 HIPAA NO RWJUH MR

Find Pt. Protocols Graph Handouts

Summary History Problems Medication

Doc ID: 27 Properties: Internal Consult Request at GIM  
Summary: Consult Request

Inserted

Consult Request

Attachments

Favorites

Blank image  
Chan Adol Social History  
Chandler Social Services Ref  
Immunization Management Form  
Orders to Portal Lab & Imaging  
Psychologist Progress Note  
SM-Basic  
Social Services Progress Note  
Superbill - GIM

**End Update**

Properties

Summary: Consult Request

Provider: Porter TEST, Allen R

Route to

☐ Me  
☐ Provider (Allen R Porter TEST)  
☐ Sender (Unknown)

Date	User	Priority	Reason	Comments
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New... Remove Change...

**i** Drug Interactions

☐ Encounter is a Transition of Care  
☐ Return to Desktop View clinical list changes  
☒ Sign clinical list changes.  
Pending prescriptions set to print or fax will be completed automatically.

**Discard Document** Sign Document Hold Document Cancel

Allergies Directives Flowsheet Orders **End Update**

*Note: If there are no other consults requested other than the eConsult than discard the document.*

Steps to discard a document:

Once completed, click the "End Update" button, then click the "Discard Document" button to discard the document.

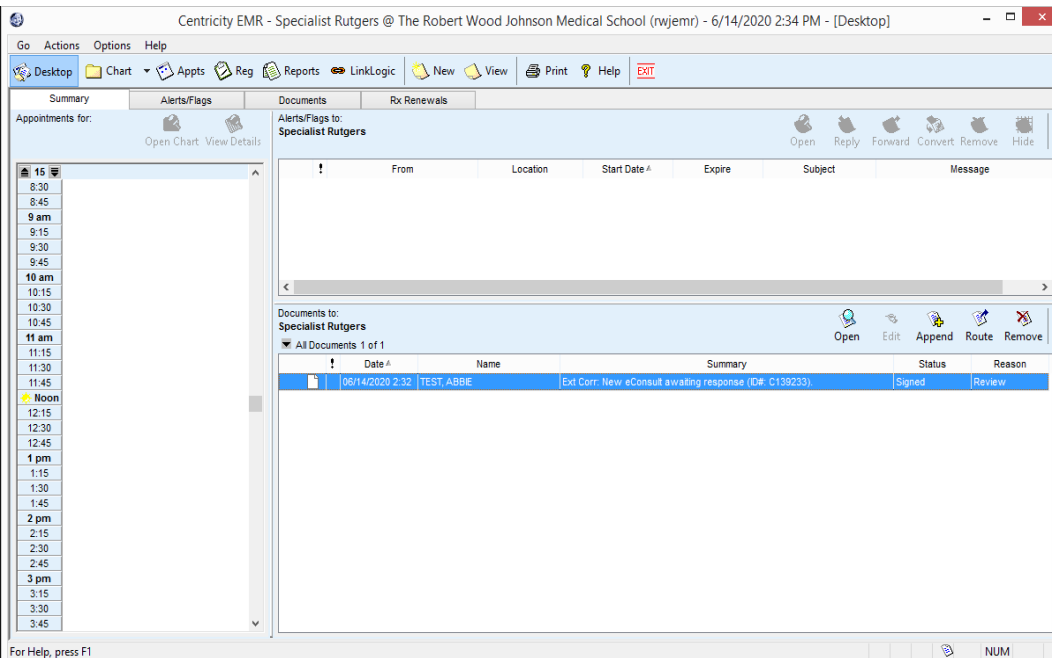
# eConsult – Specialist Notification

Notification sent via eMail and via desktop document to Specialist.

Click Open to go to new Patient Chart

Start New document update using “eConsult Response”

And click “OK” to open the form.



Update Chart

Encounter Type:

eConsult Response

<None>

\*Family Medicine - CCC

\*Social Services Visit - Chandler

BASIC EMR TRAINING

eConsult Response

EMR Link Visit

SM-Basic

Superbill addendum

UMG GIM Coumadin

Document Type:

Internal Consult Request

Confidentiality Type:

Normal

Clinical Date:

07/01/2020

Clinical Time:

4:53:22 PM

Provider:

Porter TEST, Allen R

Location of Care:

GIM

Visit ID:

Summary:

eConsult

☐ Encounter is a Transition of Care

OK

Cancel



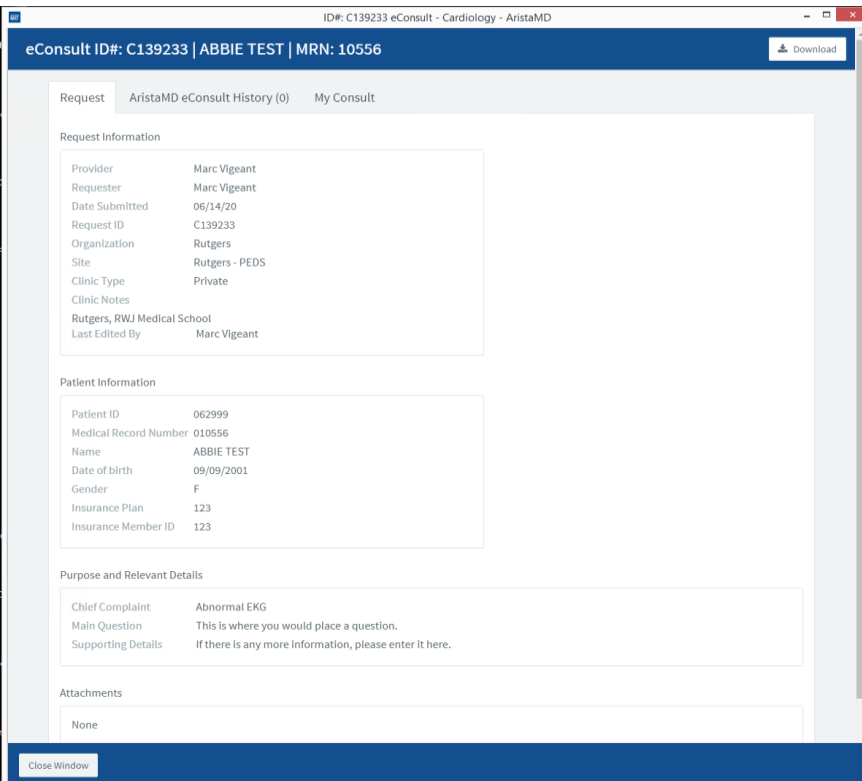
# eConsult – Specialist Response

Once the eConsult window opens, verify patient info

Click on My Consult Tab to enter consultation information.

When complete, click “Submit Consult”.

Then close window via the “x” in the top right corner.



Window Title: ID#: C139233 eConsult - Cardiology - AristaMD

Header: eConsult ID#: C139233 | ABBIE TEST | MRN: 10556 [Download]

Tabs: Request | AristaMD eConsult History (0) | My Consult

**Request Information**

Provider	Marc Vigeant
Requester	Marc Vigeant
Date Submitted	06/14/20
Request ID	C139233
Organization	Rutgers
Site	Rutgers - PEDS
Clinic Type	Private
Clinic Notes	
Rutgers, RWJ Medical School	
Last Edited By	Marc Vigeant

**Patient Information**

Patient ID	062999
Medical Record Number	010556
Name	ABBIE TEST
Date of birth	09/09/2001
Gender	F
Insurance Plan	123
Insurance Member ID	123

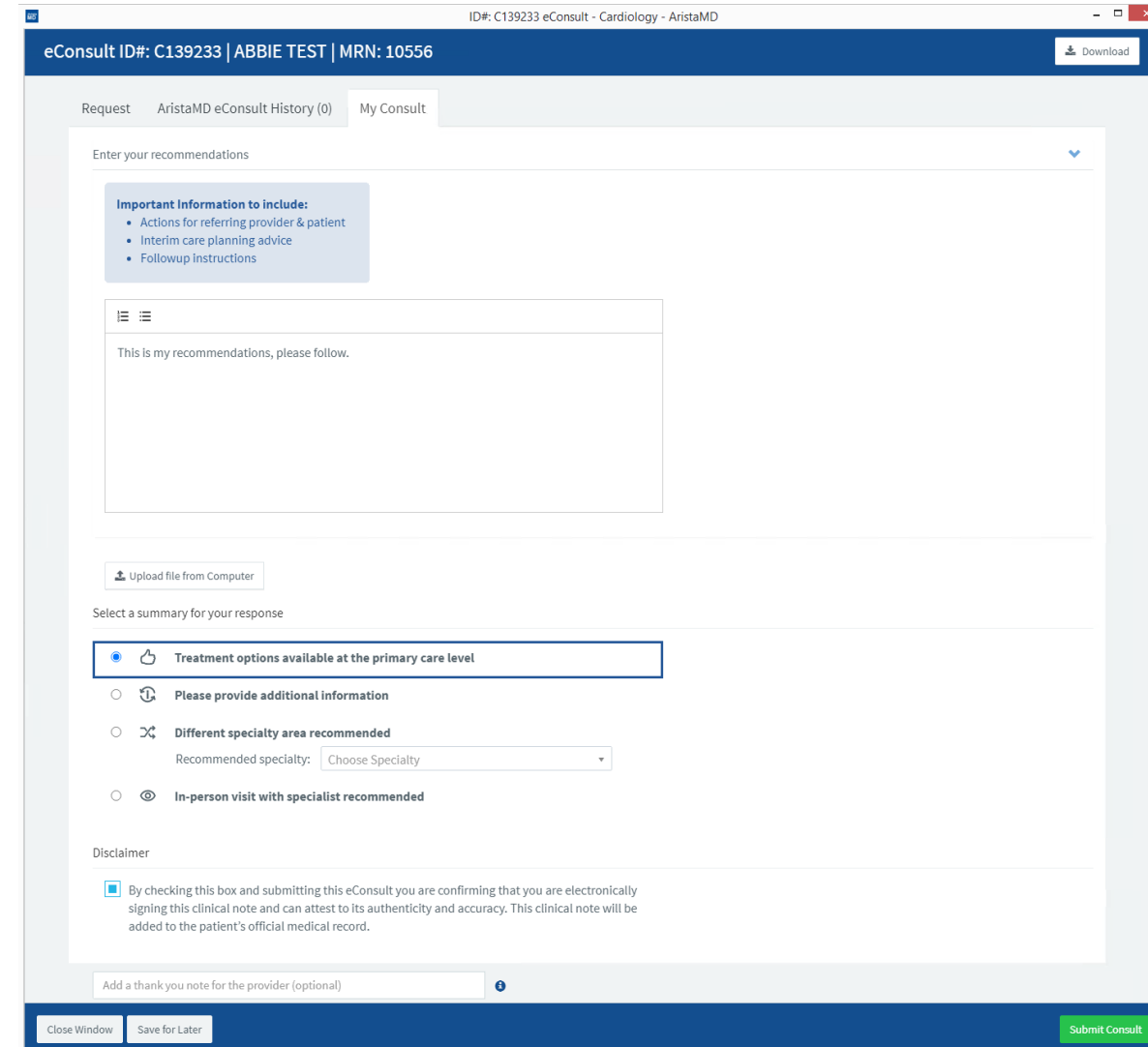
**Purpose and Relevant Details**

Chief Complaint	Abnormal EKG
Main Question	This is where you would place a question.
Supporting Details	If there is any more information, please enter it here.

**Attachments**

None

Buttons: Close Window



Window Title: ID#: C139233 eConsult - Cardiology - AristaMD

Header: eConsult ID#: C139233 | ABBIE TEST | MRN: 10556 [Download]

Tabs: Request | AristaMD eConsult History (0) | My Consult

Enter your recommendations

**Important Information to include:**

- Actions for referring provider & patient
- Interim care planning advice
- Followup instructions

This is my recommendations, please follow.

Upload file from Computer

Select a summary for your response

☒ **Treatment options available at the primary care level**

☐ **Please provide additional information**

☐ **Different specialty area recommended**  
Recommended specialty: Choose Specialty

☐ **In-person visit with specialist recommended**

Disclaimer

☒ By checking this box and submitting this eConsult you are confirming that you are electronically signing this clinical note and can attest to its authenticity and accuracy. This clinical note will be added to the patient's official medical record.

Add a thank you note for the provider (optional)

Buttons: Close Window, Save for Later, Submit Consult

Centricity EMR - Allen R Porter TEST @ RWJ-General Internal Medicine (rwjemr) - 7/1/2020 4:44 PM - [Chart]

Go Actions Options Help

Desktop Chart Appts Reg Reports New View Print Help EXIT

**ZZTEST, JAE** \*\*\*TEST\*\*\* Prim#: N/A Alt#: N/A  
74 Years Old Male-DOB: 10/12/1945 HIPAA NO RWJUH MR

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Doc ID: 27 Properties: Internal Consult Request at GIM  
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Consult Request

Attachments

Favorites

Blank image  
Chan Adol Social History  
Chandler Social Services Ref  
Immunization Management Form  
Orders to Portal Lab & Imaging  
Psychologist Progress Note  
SM-Basic  
Social Services Progress Note  
Superbill - GIM

**End Update**

Properties

Summary: Consult Request

Provider: Porter TEST, Allen R

Route to

☐ Me  
☐ Provider (Allen R Porter TEST)  
☐ Sender (Unknown)

Date	User	Priority	Reason	Comments
------	------	----------	--------	----------

New... Remove Change...

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**Discard Document** Sign Document Hold Document Cancel

Allergies Directives Flowsheet Orders **End Update**

**Steps to discard a document:**

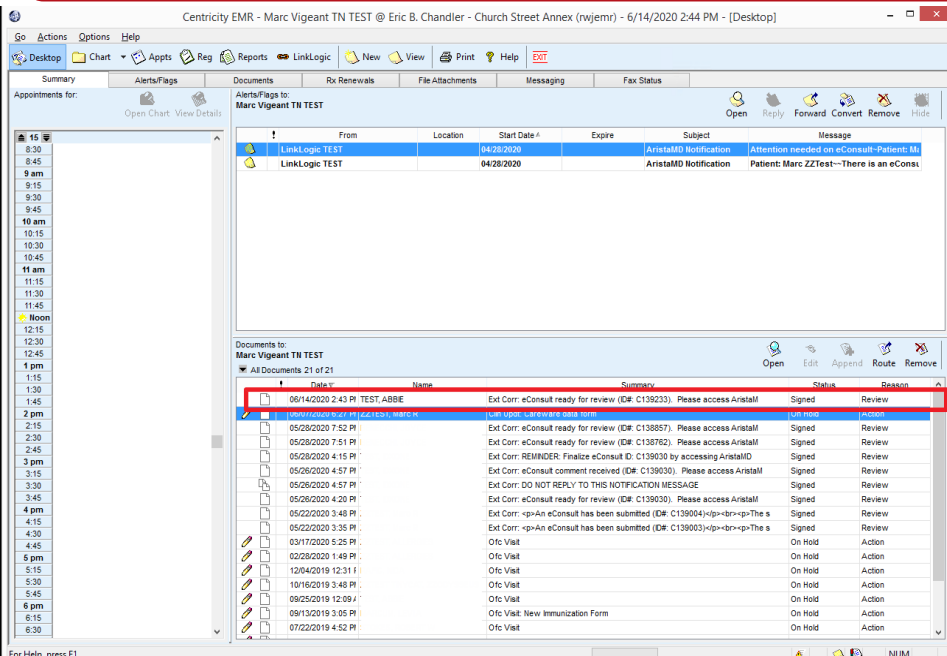
Once completed, click the "End Update" button, then click the "Discard Document" button to discard the document.

# eConsult – PCP Notification

Desktop Notification can be opened by clicking highlighting and clicking open to go to patient chart.

Start New document update using “eConsult Response”

And click “OK” to open the form.



### Update Chart

Encounter Type: **eConsult Response**

Document Type: **Internal Consult Request**

Confidentiality Type: **Normal**

Clinical Date: **07/01/2020** Clinical Time: **4:53:22 PM**

Provider: **Porter TEST, Allen R**

Location of Care: **GIM**

Visit ID:

Summary: **eConsult**

☐ Encounter is a Transition of Care

**OK** **Cancel**

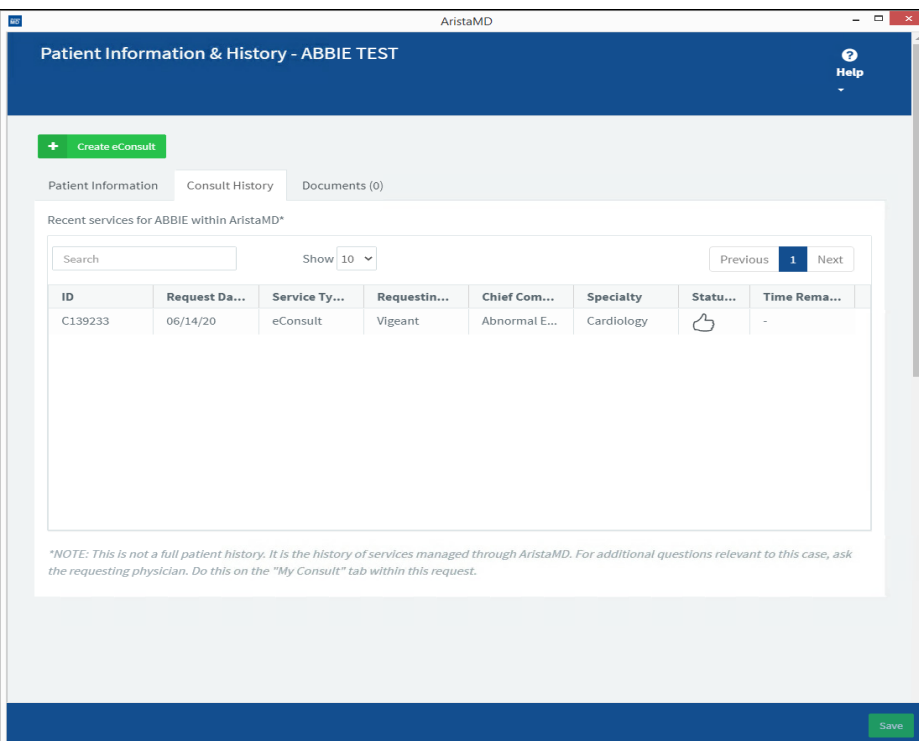
# eConsult – Request comments or finalize

PCP Provider can select eConsult (Bottom)

PCP can do (Right):

“Finalize” at the bottom right hand corner and close out eConsult

Enter a comment and click “Submit Comment to Specialist” button for more clarification.



Patient Information & History - ABBIE TEST

[+ Create eConsult](#)

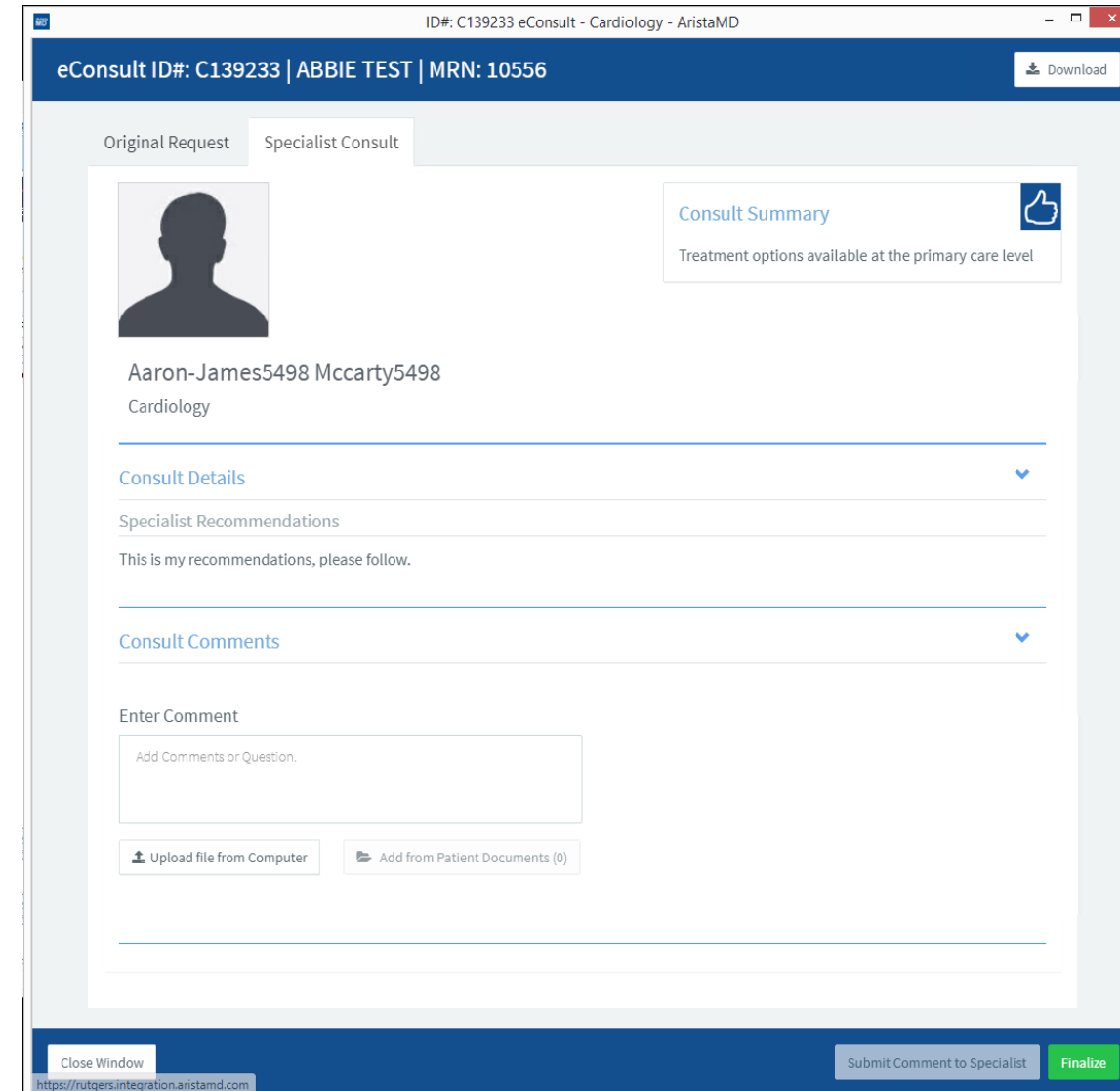
Patient Information Consult History Documents (0)

Recent services for ABBIE within AristaMD\*

ID	Request Da...	Service Ty...	Requestin...	Chief Com...	Specialty	Statu...	Time Rema...
C139233	06/14/20	eConsult	Vigeant	Abnormal E...	Cardiology	👍	-

\*NOTE: This is not a full patient history. It is the history of services managed through AristaMD. For additional questions relevant to this case, ask the requesting physician. Do this on the "My Consult" tab within this request.

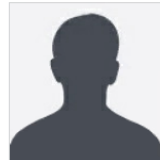
Save




ID#: C139233 eConsult - Cardiology - AristaMD

eConsult ID#: C139233 | ABBIE TEST | MRN: 10556 [Download](#)


Original Request Specialist Consult



Aaron-James5498 Mccarty5498  
Cardiology


[Consult Summary](#) 

Treatment options available at the primary care level

[Consult Details](#) 

Specialist Recommendations

This is my recommendations, please follow.

[Consult Comments](#) 

Enter Comment

Add Comments or Question.

[Upload file from Computer](#) [Add from Patient Documents \(0\)](#)

Close Window [Submit Comment to Specialist](#) [Finalize](#)

<https://rutgers.integration.aristamd.com>

# eConsult – Finalized

When eConsult requesting provider finalizes request, the following form should be filled out.

Then Click “Finalize eConsult” one last time and this will trigger the finalized document to file into the EMR.



ID#: C139233 eConsult - Cardiology - AristaMD

Finalize eConsult ID#: C139233

Please tell us about the impact of this eConsult

This eConsult strongly influenced my care plan

Yes

No

This eConsult eliminated the need for an outside visit to a specialist

Yes

No

Please rate the quality of the specialist's response

★

★

★

★

★

Good

Great! Any issues?

Consult summary contradicts recommendations

Complex or confusing recommendations

Not enough treatment alternatives

Recommendations cannot be performed at my clinic

Incomplete, did not address my full question

No issues

Other

Your feedback will help improve the quality of the eConsult service. Feedback is kept anonymous and may be shared with the specialist.

Say thank you to Aaron-James5498 Mccarty5498

Thank you.

Disclaimer

By finalizing this eConsult you are confirming that you have reviewed the eConsult response sent by the specialist and acknowledge all resulting patient treatment actions are your own decision.

Close window

Finalize eConsult

Centricity EMR - Allen R Porter TEST @ RWJ-General Internal Medicine (rwjemr) - 7/1/2020 4:44 PM - [Chart]

Go Actions Options Help

Desktop Chart Appts Reg Reports New View Print Help EXIT

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Blank image  
Chan Adol Social History  
Chandler Social Services Ref  
Immunization Management Form  
Orders to Portal Lab & Imaging  
Psychologist Progress Note  
SM-Basic  
Social Services Progress Note  
Superbill - GIM

**End Update**

Properties

Summary: Consult Request

Provider: Porter TEST, Allen R

Route to

☐ Me  
☐ Provider (Allen R Porter TEST)  
☐ Sender (Unknown)

Date	User	Priority	Reason	Comments
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Pending prescriptions set to print or fax will be completed automatically.

**Discard Document** Sign Document Hold Document Cancel

Allergies Directives Flowsheet Orders **End Update**

**Steps to discard a document:**

Once completed, click the "End Update" button, then click the "Discard Document" button to discard the document.



# eConsult – Finalized in EMR

Document shows up in EMR as Final Consultation Document Summary.

There is an attachment with a PDF of the full Consultation.

Centricity EMR - Marc Vigeant TN TEST @ Eric B. Chandler - Church Street Annex (rwjemr) - 6/14/2020 3:14 PM - [Chart]

TEST, ABBIE \*\*\*TEST\*\*\* Prim#: (732)545-8654 Alt#: (973)521-3621 Cell: N/A Ins Co: CIGNA HEALTHCARE... Email: bogusemail@gmailbogus.com  
18 Years Old Female-DOB: 09/09/2001 HIPAA NO RWJUH MRN: 004509105 IDX MRN: 10556 not recorded Primary Resident not recorded

Document View: All (since 06/20/2019)

Date	Time	Ext Corr: AristaMD Final Consultation Document	Provider	Location	Status
06/14/2020	3:04 PM	Ext Corr: AristaMD Final Consultation Document	Marc Vigeant TN TEST	RWJMG	Signed
06/14/2020	2:59 PM	Ext Corr: eConsult comment received (ID# C139233). Please access AristaMD	Marc Vigeant TN TEST	RWJMG	Signed
06/14/2020	2:56 PM	Ext Corr: DO NOT REPLY TO THIS NOTIFICATION MESSAGE	Specialist Rutgers	RWJMG	Signed
06/14/2020	2:43 PM	Ext Corr: eConsult ready for review (ID# C139233). Please access AristaMD	Marc Vigeant TN TEST	RWJMG	Signed
06/14/2020	2:32 PM	Ext Corr: New eConsult awaiting response (ID# C139233).	Specialist Rutgers	RWJMG	Signed
05/22/2020	8:00 AM	tele: telehealth test	Frank A Sonnenberg MD TEST	GM	On Hold

Doc ID: 46 Properties: External Correspondence at RWJMG on 06/14/2020 3:04 PM by Marc Vigeant

AristaMD Final Consultation Document

External Attachment:

Type: Image  
Comment: Scanned Image

Electronically Signed by Marc Vigeant TN TEST on 06/14/2020 at 3:11 PM

02b3b9db61440a83e90008ab9da58b.pdf - Foxit Reader Enterprise 7.3.4

FILE HOME VIEW HELP

Hand Select Select SnapShot Clipboard Actual Fit Page 91.72% Link  
Text Annotation Tools View Links

Find

eConsult Record

Request ID#: C139233 | Status: Finalized  
Patient: ABBIE TEST | DOB: 09/09/2001 | MRN: 10556

Request Information		Status	
Provider	Marc Vigeant	Status	Finalized
Requester	Marc Vigeant	Finalized Date	06/14/20 3:04pm EDT
Date Initial Request	06/14/20 2:27pm EDT	Finalized By	Marc Vigeant
Submitted Organization	Rutgers		
Site	Rutgers - PEDS		

Patient Information

Patient ID 62999  
IDX MRN 10556  
Patient Name ABBIE TEST  
Date of Birth 09/09/2001  
Gender F  
Insurance Plan 123  
Insurance Member ID 123

eConsult Purpose & Relevant Details

Specialty Requested Cardiology Note Attachments apply  
Chief Complaint Abnormal EKG

Details/Comments to Specialist

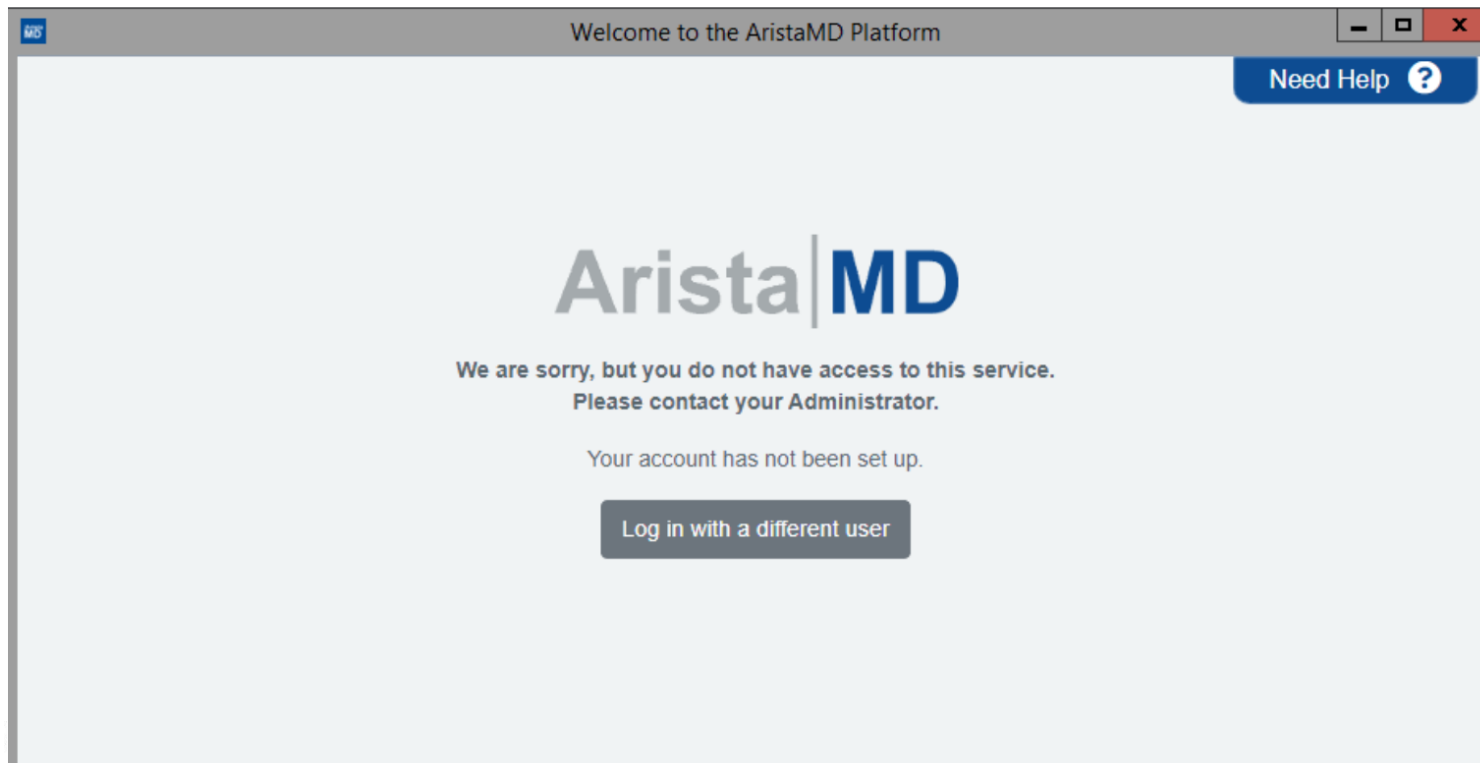
If there is any more information, please enter it here.

Main Question

This is where you would place a question.

# eConsult – AristaMD eConsult Access

If your EMR account is not linked in AristaMD or you do not have access to AristaMD, then you will get the following notification when click on the “eConsult” button the “Consult Request Form.”



**For More Information and to Participate Contact:**

**Caroline McHugh Sitren,**  
**Email:** [caroline.mchugh@rutgers.edu](mailto:caroline.mchugh@rutgers.edu)  
**Phone:** 732.235.8298

**Additional Information:**  
[https://rwjms.rutgers.edu/community\\_health/econsult-program](https://rwjms.rutgers.edu/community_health/econsult-program)

**THANK YOU.**