

## RWJMS eConsult Workflow Centricity/AristaMD Integration For Providers

Rutgers, The State University of New Jersey

#### eConsult Program: Centricity/AristaMD Integration

- 1. Single-Sign-On (SSO): User may launch and authenticate into AristaMD platform from Centricity EHR without an additional input of passwords. <u>Note</u>, the current web interface and workflow will continue to be available.
- 2. Single-Sign-On (SSO) + Patient Context: the active patient's demographic information will be automatically populated in the AristaMD eConsult form.
- **3.** Notifications: AristaMD will send notification messages to integration engine, enabling specialists and primary care providers to be notified of new eConsult requests and responses from within Centricity EHR.
- **4. Finalized eConsult Upload:** AristaMD will automatically send the finalized eConsult PDF document to the patient's record in Centricity.





## eConsult - Workflow



## eConsult – Start eConsultation

Start new EMR Update

#### Select Consult Request

TEST, ABBIE *** TEST*** Prim#: (732)545-6654 Alt#: (973)521-3621 Cell: N/A Ins Co: CIGNA HEALTHCARE Email: bogusemail@gmailbogus.com 18 Years Old Female-DOB: 09/09/2001 HIPAA NO RWJUH MRN: 004509105 IDX MRN: 10556 not recorded Primary Resident not recorded									Ĵ.		
해 & 🔅 Find Pt. Protocols Graph H	🧭 Handouts				🐌 Update	Phone Nt.	や Refills	🔹 Edit	🖗 🚯 Sign Append	🗭 🕌 Route Organize	€ Link
Summary History Document View: All (since 06/20/2)	Problems 019)	Medicatione Alerte/Flage	Update Cha	Ordere Document art	ts	>	ts(0)/Fla	igs(0) 【	Drug interactions	Group By Date	Ø
All     Administrative Document     Administrative Document     All     Administrative Document     All     All		Encounter Type: Consult Request <reneral -="" ccc<="" internal="" med="" p=""> AristaMD Consultation Careware Data Form Careware Phone Note Chandler Office Visit- CCC Consult Request ImmunizationNewForm Office Visit - Comprehensive SimpleChartBuilder SM-Basic</reneral>	Document Type: Confidentiality Type: Clinical Date: Provider: Location of Care: Visit ID: Summary:	Internal Consult Reque	est I Time: 2:14: (i) (i) (i) (i) (i) (i) (i) (i)	:25 PM	Provide ero MD tas Rx		Location GIM Chandler Card GIM RBHS Medicine RBHS RBHS PedsGen PedRheum PedRheum PedRheum	n Statu On Hold Signed Signed On Hold Signed On Hold Signed Signed Signed Signed Signed Signed	S
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## eConsult – Launch eConsult

Launches Consult Request (Bottom)

Press eConsult Button in top right corner

#### Launches AristaMD Form (Right)

	Consult Request	t: ABBIE TES	ат		
Specialist Workers Comp Rutgers Provider Add Proble Diagnosis: The "Document Location Care" dot the physician/provider is filling out Referring Provider field.	Motor vehicle accident Non-Rutgers Provider em ates what is displayed in the P the consult form click the "<	Diagnosi Diognosi Provider dropde Assign Me <sup>m</sup> bu	eC Print Chandler Referral Re is: pown list. If atton for the	equest Form	
Referring Provider:			<assign me<="" th=""><th>Clear Provider</th></assign>	Clear Provider	
Patient is between the age of 18 and 21 "Peds".	the "Adult Referred To" list is displ	layed below. if yo	ou prefer to use the "Pediatr	ic Referred To" list select	
Selec	t Referred To List: 🔿 Peds				
Allergy     Bariatric Surgery     Cardiology     Cardiothoracic Surgery     Chandler     CINJ     Colon & Rectal Surgery     Dermatology     Ears Nose and Throat (ENT)     Endocrinology     EOHSI     Family Medicine     Gastroenterology Apt Only     Gastroenterology Procedure     General Medicine	Genetics (MFM) Geriatrics Heart Failure Hematology Infectious Disease Int Bronchoscopy - Pulm Kidney Transplant Nephrology Neurology Neurology OB/GYN OCcupational Therapy Ophthalmology Othopedics Osteoporosis Center - E Pain Management	ndo	Physical Therapy     Plastic Surgery     Podiatry     Paychiatry     Pulmonary     Rychiatry     Sports Medicine     Surgery(General)     Urology     Urogynecology     Urogynecology     Vascular Surgery     Hother specify below     Speciatly not listed:     Preferred Provider:     Appt is needed within: 6 w	ce Program	
Appt scheduling Unit Use Only ***     Appt scheduled with:     Appt scheduled with:     Appointment is not within time frame requested     Entered into Centricity Business (IDX) System     Enter Consult Orders					
Comments:	te on HOLD, please REMOY AN WHEN YOU HAVE QUE	/E the Orderi STIONS.	ing physician in the "R	Coute To" window.	
Prev Form (Ctrl+PgUp) Next Form	(Ctrl+PgDn)			ver 1.14f Close	

		AristaMD	
Patient Inform	ation & History	/ - ABBIE TEST	? Help T
Create eConsult     Patient Information     Recent services for AE	Consult History BIE within AristaMD*	Documents (0)	
Search			
		No items	

\*NOTE: This is not a full patient history. It is the history of services managed through AristaMD. For additional questions relevant to this case, ask the requesting physician. Do this on the "My Consult" tab within this request.

## eConsult – Enter eConsult

#### Click "Create eConsult"

Patient and	provide	r inform	hation	in Sy	ystem
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Verify patient, enter Service type and eConsult details

Click Submit to Specialist

	A	vristaMD		- 🗆 ×
Create eConsult				? Help →
Request Information				
Site Rutgers - PEDS *	Provider Marc Vigeant 🔹	Organization Rutgers	Date Created 06/14/20	
Patient Information				
IDX MRN 10556				
First Name ABBIE	Last Name TEST			
Date of Birth 09/09/2001				
Gender				
Insurance Plan				
Insurance Member ID				

Service Type	
eConsult v Cardiology (General) v	
Purpose & Relevant Request Details	Things to Consider
Chief Complaint	Cardiology - Abnormal EKG
Main Question or Reason for Request	What follows are the Cardiologist's recommend assessments and diagnostics that will weed out
This is where you would place a question.	alternative diagnoses and help your consulting Cardiologist more efficiently consult on this par condition.
Supporting Details	Assessments:
If there is any more information, please enter it here.	<ul> <li>Does the patient have a history of Chest Pai</li> <li>If the patient has a history of chest pain, do</li> <li>experience any of the following?</li> <li>Chest pain with exertion</li> </ul>
Attach Documents	Chest pain at rest     Chest pain with certain positions     Chest pain that radiates to the arm or j
Upload from Computer	Chest pain that is relieved with nitrogly     Other
All common file types supported, including DCM. Drag and drop or select file below.	Patient has no history of chest pain     Does the patient complain of shortness of b
2 Upload file	show more
	Diagnostics:
Add from Dations Deservation	

Save for Later

#### Robert Wood Johnson Medical Group

9	Centricity EM	R - Allen R Porter T	EST @ RWJ-Gene	ral Internal Medicine (rwjemr) - 7/1/202	0 4:44 PM - [Chart]		- <b>D</b> X
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ZZTEST, JAEL       ***TEST**         74 Years Old Male-DOB: 10/12/1945       HIP         Image: Summary       Protocols       Graph         Find Pt.       Protocols       Graph         Summary       History       Pro         Doc ID:       27       Properties: Internal Comparison	** Prim#: N/A Alt#: N// PAA NO RWJUH MRM ts oblems Medication consult Request at GIM of	Properties Summary: Consult P Provider: Porter TE Route to	Request ST, Allen R v	nd Update	X Allergies	次・ Directives Flowsheet	Orders End Update
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## eConsult – Specialist Notification

Notification sent via eMail and via desktop document to Specialist.

Click Open to go to new Patient Chart

Start New document update using "eConsult Response"

#### And click "OK" to open the form.

6) Centricity EMR	- Specialist Rutgers @ The Robert Wood Johnson Medical School (nuiemr) - 6/11/20/	20 2-34 PM - [Deck	tonl	_ 🗆 🗙
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Update Chart						
Encounter Type:						
eConsult Response	Document Type:	Internal Consult Request				
<none></none>	Confidentiality Type:	Normal V				
*Family Medicine - CCC *Social Services Visit - Chandler BASIC FMP TRAINING	Clinical Date:	07/01/2020 Clinical Time: 4:53:22 PM				
eConsult Response	Provider:	Porter TEST, Allen R 🗸				
EMR Link Visit SM-Basic	Location of Care:	GM v				
Superbill addendum UMG GIM Coumadin	Visit ID:					
	Summary:	eConsult				
		Encounter is a Transition of Care				
		OK. Canc	el			

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## eConsult – Specialist Response

Once the eConsult windows opens, verify patient info	D#: C139233 eConsult - Cardiology - AristaME
Click on My Consult Tab to enter consultation information.	eConsult ID#: C139233   ABBIE TEST   MRN: 10556
When complete, click "Submit Consult".	Enter your recommendations
Then close window via the "x" in the top right corner.	Important Information to include: • Actions for referring provider & patient • Interim care planning advice • Followup instructions
Consult ID#: C139233 eConsult - Cardiology - AristaMD	I≡ I≡ This is my recommendations, please follow.
Request     AnstaMD eConsult History (i)     My Consult       Request Information     Request Information       Provider     Marc Vigeant       Date Submitted     06/14/20       Request ID     C139233       Organization     Rutgers       Site     Rutgers - PEDS       Clinic Type     Private	
Clinic Notes Rutgers, RWJ Medical School Last Edited By Marc Vigeant Patient Information	Select a summary for your response  Treatment options available at the primary care level
Patient ID06299Medical Record Number10556NameABIE TESTDate of birth09/09/2001GenderFInsurance Plan123Insurance Member ID123	<ul> <li>Please provide additional information</li> <li>X Different specialty area recommended Recommended specialty: Choose Specialty</li> <li>In-person visit with specialist recommended</li> </ul>
Purpose and Relevant Details          Chief Complaint       Abnormal EKG         Main Question       This is where you would place a question.         Supporting Details       If there is any more information, please enter it here.	Disclaimer  By checking this box and submitting this eConsult you are confirming that you are electronically signing this clinical note and can attest to its authenticity and accuracy. This clinical note will be added to the patient's official medical record.
Attachments None	Add a thank you note for the provider (optional)
Close Window	Close Window Save for Later

#### Robert Wood Johnson Medical Group

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Summary: Consult Request       Image: Provider (Alen R Porter TEST)         Bender (Unknown)       Sender (Unknown)         Attachments       Date       User         Image: Request       New       Remove         Chan Adol Social History       Image: Consult Reages       Once completed, click the "Discard Document" button, then click the "Discard Document" button to discard the document.         Image: Immunization Management Form       Providers Ref       Sign clinical list changes.         Provides to Portal Lab & Imaging       Provides to Portal Lab & Imaging       Provides to Portal Lab & Imaging         Provides Store Store       Store Basic       Image Store Basic       Store Basic	ZZTEST, JAEL       ****TEST***         74 Years Old Male-DOB: 10/12/1945       HIPAA         Image: Summary Summary History Problem       Protocols         Summary Doc ID:       27         Properties: Internal Construction	Prim#: N/A Alt#: N/A A NO RWJUH MRI ems Medication sult Request at GIM c	Properties Summary: Consult R Provider: Porter TE Route to	E Request ST, Allen R v	nd Update	Allergies Directives Flowsheet Orders
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## eConsult – PCP Notification

Desktop Notification can be opened by clicking highlighting and clicking open to go to patient chart.

Start New document update using "eConsult Response"

#### And click "OK" to open the form.

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## eConsult – Request comments or finalize

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#### **Robert Wood Johnson Medical Group**

## eConsult – Finalized

When eConsult requesting provider finalizes request, the following form should be filled out.

Then Click "Finalize eConsult" one last time and this will trigger the finalized document to file into the EMR.

ID#: C139233 eConsult - Cardiology - AristaMD	
e eConsult ID#: C139233	
Please tell us about the impact of this eConsult	
This eConsult strongly influenced my care plan	Yes No
This eConsult eliminated the need for an outside visit to a specialist	Yes No

Please rate the quality of the specialist's response



#### Great! Any issues?

Consult summary contradicts recommendations	Complex or confusing recommendations	Not enough treatme	nt alternatives
Recommendations cannot be performed at my clinic	Incomplete, did not address my full que	estion No issues	Other

Your feedback will help improve the quality of the eConsult service. Feedback is kept anonymous and may be shared with the specialist.

#### Say thank you to Aaron-James5498 Mccarty5498

Thank you.

#### Disclaimer

By finalizing this eConsult you are confirming that you have reviewed the eConsult response sent by the specialist and acknowledge all resulting patient treatment actions are your own decision.

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#### Robert Wood Johnson Medical Group

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## eConsult – Finalized in EMR

Document shows up in EMR as Final Consultation Document Summary.

## There is an attachment with a PDF of the full Consultation.

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		Chief Complaint Abnormal EKG Details/Comments to Specialist If there is any more information, please enter it here.  Main Question This is where you would place a question.		



## eConsult – AristaMD eConsult Access

If your EMR account is not linked in AristaMD or you do not have access to AristaMD, then you will get the following notification when click on the "eConsult" button the "Consult Request Form.

<b>85</b>	Welcome to the AristaMD Platform	<b>– –</b> X
		Need Help ?
	<b>Arista MD</b>	
	We are sorry, but you do not have access to this service.	
	Please contact your Administrator.	
	Your account has not been set up.	
	Log in with a different user	

For More Information and to Participate Contact:

Caroline McHugh Sitren, Email: <u>caroline.mchugh@rutgers.edu</u> Phone: 732.235.8298

Additional Information: https://rwjms.rutgers.edu/community\_health/econ sult-program



# THANK YOU

