RWJMS eConsult Workflow
Centricity/AristaMD Integration
For Providers
eConsult Program: Centricity/AristaMD Integration

1. **Single-Sign-On (SSO):** User may launch and authenticate into AristaMD platform from Centricity EHR without an additional input of passwords. **Note**, the current web interface and workflow will continue to be available.

2. **Single-Sign-On (SSO) + Patient Context:** the active patient’s demographic information will be automatically populated in the AristaMD eConsult form.

3. **Notifications:** AristaMD will send notification messages to integration engine, enabling specialists and primary care providers to be notified of new eConsult requests and responses from within Centricity EHR.

4. **Finalized eConsult Upload:** AristaMD will automatically send the finalized eConsult PDF document to the patient’s record in Centricity.
eConsult - Workflow

- **Start eConsultation (PCP)**
- Via EMR update, eConsult button launches AristaMD website (PCP)
- **eConsult entered and submitted which notifies specialist (PCP)**
- Specialist gets desktop notification and starts EMR update. (Specialist)
- Via EMR update, eConsult button launches AristaMD website (Specialist)
- **eConsult response entered and submitted which notifies PCP (Specialist)**
- PCP notified via EMR Desktop, Starts update which launches AristaMD website (PCP)
- Responds to the eConsult by Finalizing or requesting further consultation (PCP)
- **Consult Arrives into the EMR as documented result.**
eConsult – Start eConsultation

Start new EMR Update
Select Consult Request
eConsult – Launch eConsult

Launches Consult Request (Bottom)

Press eConsult Button in top right corner

Launches AristaMD Form (Right)
eConsult – Enter eConsult

Click “Create eConsult”

Patient and provider information in System

Verify patient, enter Service type and eConsult details

Click Submit to Specialist

On Completion, use the “X” in top right hand corner to close the window.
Note: If there are no other consults requested other than the eConsult than discard the document.

Steps to discard a document:

Once completed, click the “End Update” button, then click the “Discard Document” button to discard the document.
eConsult – Specialist Notification

Notification sent via eMail and via desktop document to Specialist.

Click Open to go to new Patient Chart

Start New document update using “eConsult Response”

And click “OK” to open the form.
eConsult – Specialist Response

Once the eConsult windows opens, verify patient info.

Click on My Consult Tab to enter consultation information.

When complete, click “Submit Consult”.

Then close window via the “x” in the top right corner.
Steps to discard a document:

Once completed, click the “End Update” button, then click the “Discard Document” button to discard the document.
eConsult – PCP Notification

Desktop Notification can be opened by clicking highlighting and clicking open to go to patient chart.

Start New document update using “eConsult Response”

And click “OK” to open the form.
eConsult – Request comments or finalize

PCP Provider can select eConsult (Bottom)

PCP can do (Right):

“Finalize” at the bottom right hand corner and close out eConsult

Enter a comment and click “Submit Comment to Specialist” button for more clarification.
**eConsult – Finalized**

When eConsult requesting provider finalizes request, the following form should be filled out.

Then Click “Finalize eConsult” one last time and this will trigger the finalized document to file into the EMR.
Steps to discard a document:

Once completed, click the “End Update” button, then click the “Discard Document” button to discard the document.
eConsult – Finalized in EMR

Document shows up in EMR as Final Consultation Document Summary.

There is an attachment with a PDF of the full Consultation.
If your EMR account is not linked in AristaMD or you do not have access to AristaMD, then you will get the following notification when click on the “eConsult” button the “Consult Request Form.

For More Information and to Participate Contact:

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Additional Information: https://rwjms.rutgers.edu/community_health/econsult-program
THANK YOU.