Frequently Asked Questions (FAQs) – Doxy.me

Q. Can group calls be set up?

A. Yes up to 10 participants can join a single doxy.me session. Only one of the participants (the host) needs a doxy.me user account.

Q. What browser do patients and providers need for doxy.me?

A.

• On Windows PC’s, Chrome is the preferred browser although Firefox will work. Internet Explorer does NOT work with doxy.me.

• On Mac computers and iOS mobile devices, Safari is the preferred browser.

• On Android mobile devices, use the default browser, Google chrome.

• Full requirements are posted at: https://help.doxy.me/en/articles/95860-minimum-system-requirements